



Internal Communication

Office Order No.PSD/DOE/03.....

Dated13/04/2019.....

In view of under "Ease of Doing Business" program of Department of Industrial Promotion and Policy (DIPP) under Ministry of Commerce and Industry, Government of India, following timelines is to be followed in providing new electrical service connection up to 200 KVA.

Sl. No.	Name of Service	Activity	Responsibility	Days
1	New Electrical Service Connection up to 200 KVA	Request for new connection being made online at www.juscoindia.com . Or physically at JUSCO Ltd. Northern Town, Bistupur.	Applicant	0
2		Successful uploading and submission of all relevant documents into system.	Applicant	0
3		Receiving of New Connection Request along with relevant documents	CRO - Jamshedpur CRO - Seraikela	1
4		Assign to New Connection team for survey and site verification.		
5		Site verification by new connection team, uploading of data and estimate preparation.	Divisional Manager	2
6		Sanction of estimate & release of demand note to consumer	Dy. General Manager	
7		Deposit of estimated amount to JUSCO	Applicant	-
8		Making consumer's own installation / premises ready for connection	Applicant	-
9		Execution of new connection	Divisional Manager	7*
10		Uploading of service connection and report into billing module.	Sr. Manager (Meter)	15**

* No RoW issue ** RoW issue

1. The above time frame is applicable for the new connection without network extension and right of way issue.
2. The time taken by other agency such as RCD, AIADA, Municipality and Housing Board etc. for providing clearance or approvals is not included.
3. The time taken by applicant for depositing estimated amount also is not included.
4. The case of virgin territory will not be considered for the evaluation. Virgin territory for these reforms means locations where a new line needs to be laid beyond 500 meter from nearest available source.

Previous order no. PSD/DOE/02 dated 14.08.2017 stand modified to the above effect.


General Manager
Power Services Division